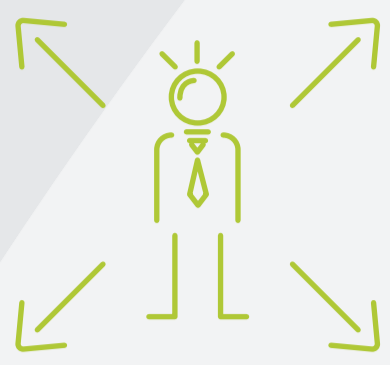


# Robotic Process Automation (RPA)

Improve Processing Accuracy and Speed While Reducing Costs



At least **30%** of processes could be automated for higher efficiency gains

**80%**

Of employee hours are spent on dull and unfulfilling tasks

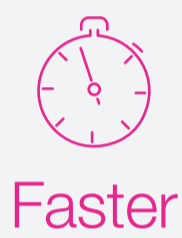


Humans typically make 10 errors during a 100-step process, robots are **100%** accurate



## RPA Alleviates Routine, Repetitive Tasks

Software robots transact with any IT application in the same way a human would, to perform rule based work



**Faster**

- 4-5X faster than employees
- Work 24/7



**Predictable**

- Consistent
- Error-free
- Fully compliant
- Scalable throughput



**Low Cost**

- Cost reduction of up to 50%
- Existing IT assets leveraged to avoid new investments



**Happier Employees**

- More time to focus on high-value activities
- Higher morale and job satisfaction



## Employees and Robots Collaborate

### Assisted Automation

Robots and employees work together on semi-automated processes

### Unassisted Automation

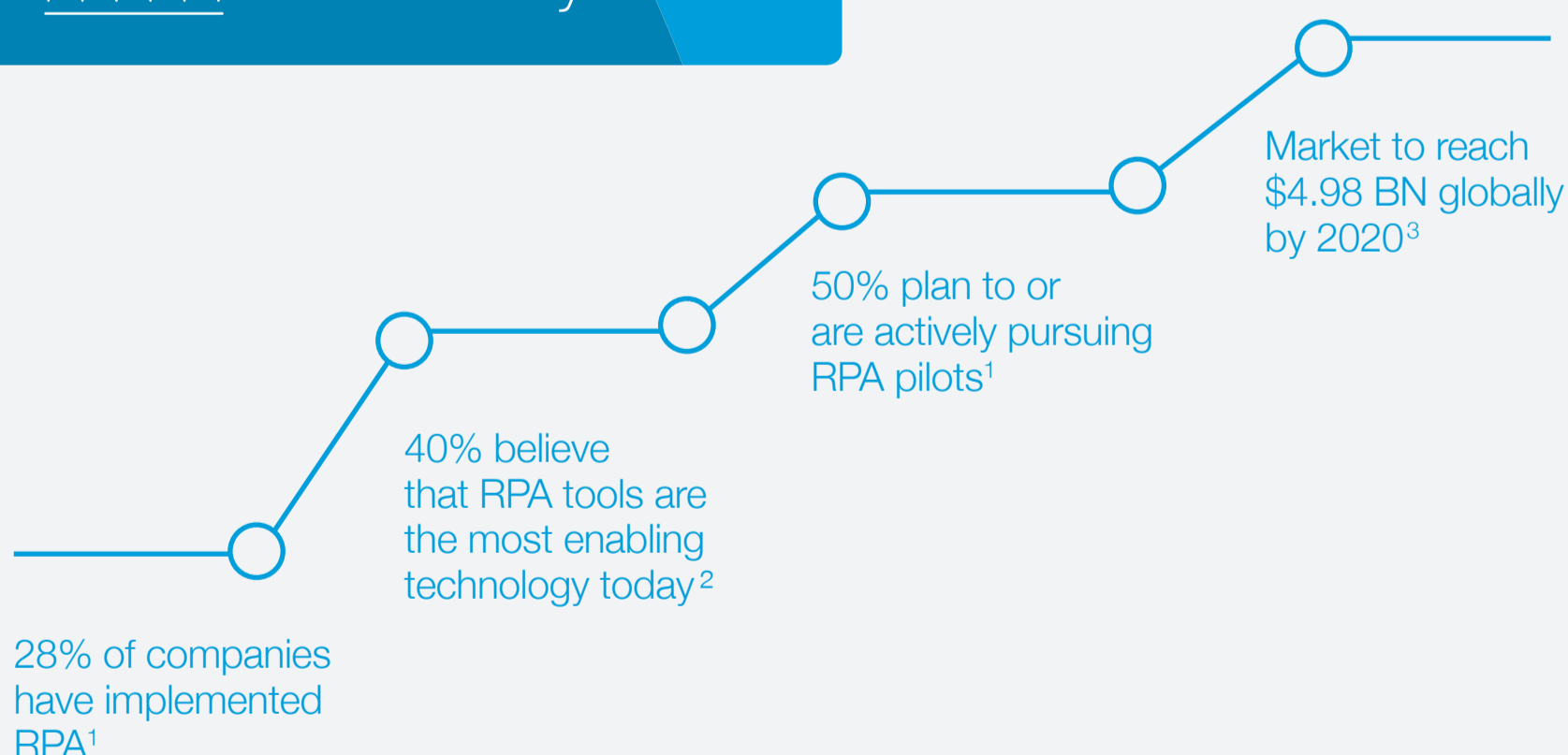
Robots handle the fully automated processes, without human intervention

### Robotic Workforce Supervision

- Dashboard displays robot queues and workflow status
- System alerts of automation breaches



## RPA Adoption in Industry



1 - Seizing the Robotic Process Automation (RPA) Market Opportunity, Everest Group, October 2015.

2 - Ideals of As-a-Service, Study, HIS Research 2015

3 - IT Robotic Automation Market - Global Industry Analysis, Size, Share, Growth, Trends and Forecast 2014 – 2020. Transparency Market Research, 2015.



Eliminated data entry errors  
"NICE Robotic Automation increased our process **accuracy in over 99%**"

Increased Productivity  
"Process time was reduced **from 4 minutes to 21 seconds**"

Reduced Costs  
"NICE Robotic Automation **saved €3M annually** while increasing customer satisfaction"

Increased Revenues  
"Employees have **more time for up sales** activities creating more value and revenue for the bank"