NICE

Robotic Process Automation (RPA)

Improve Processing Accuracy and Speed While Reducing Costs

At least 30% of processes could be automated for higher efficiency gains

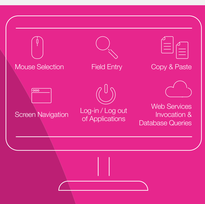
80%

Of employee hours are spent on dull and unfulfilling tasks

Humans typically make 10 errors during a 100-step process,robots are **100%** accurate

RPA Alleviates Routine, Repetitive Tasks

Software robots transact with any IT application in the same way a human would, to perform rule based work



Faster
- 4-5X faster than employees
- Work 24/7

Predictable
- Consistent
- Error-free
- Fully compliant
- Scalable throughput

Low Cost
- Cost reduction of up to 50%
- Existing IT assets leveraged to avoid new investments

Happier Employees
- More time to focus on high-value activities
- Higher morale and job satisfaction

Employees and Robots Collaborate

Assisted Automation

Robots and employees work together on semi-automated processes

Unassisted Automation

Robots handle the fully automated processes, without human intervention

Robotic Workforce Supervision

- Dashboard displays robot queues and workflow status
- System alerts of automation breaches

RPA Adoption in Industry

By the end of 2019, 40% of enterprises will have automation centers and frameworks in place[1]

Robotic Process Automation (RPA) will revolutionize customer experience by 2020, creating thousands of new RPA jobs and Robotics jobs[2]

By the end of 2022, 85% of large & very large organizations will have deployed some form of RPA[3]

The global RPA market size is expected to reach $3.97 billion by 2025[4]

1 - Predictions 2019: Automation Will Become Central To Business Strategy And Operations, Forrester, Nov 2018

2 - Robotic Process Automation (RPA) jobs demand will grow significantly in 2019 / 2020, Technojobs

3 - Global spending on RPA software to reach USD 680 mn in 2018: Gartner, CIO from IDG, Nov 2018

4 - Robotic Process Automation (RPA) Market research, by Grand View Research, Apr 2019

Proven Results

Eliminated data entry errors

"NICE Robotic Automation increased our process **accuracy in over 99%**"

Increased Productivity

"Process time was reduced **from 4 minutes to 21 seconds**"

Reduced Costs

"NICE Robotic Automation **saved €3M annually** while increasing customer satisfaction"

Increased Revenues

"Employees have **more time for up sales** activities creating more value and revenue for the bank"