

NICE Advanced Process Automation

Developer Support Services

Ensuring successful automation deployments



Ensuring A Smooth RPA Journey with the Right Support

Most organizations today understand the importance of investing in Robotic Process Automation (RPA). But on a practical deployment level, RPA projects are live and dynamic, naturally requiring continual changes and updates, to ensure smooth and successful project implementations. Embracing NICE Services Developer support is, therefore an essential part of streamlining your process automation deployments to realize the full value and ROI that RPA brings.

It's important to note that while your maintenance agreement ensures that you get all the support you need for any technical issue or defect, the Developer Support Service is offered to augment your own developers with an extra layer of skills and knowledge.

Put NICE Experts to Work!

As the most experienced Robotic Automation innovator in the marketplace, with over 500,000 robots in production and 400 deployments across a diverse range of industries, NICE is continually discovering new ways of leveraging RPA and Artificial Intelligence for sustainable business value and success.

As such, our RPA services offering now contains an additional layer to assist you to successfully develop your RPA projects. This additional service is included in each and every NICE Advanced Process Automation solutions package to assist you with:



Overcoming any development challenge encountered by your developers



The capability to respond to any changes that impact existing process automations



Ensuring that your journey towards creating a viable CoE (Center of Excellence) is on the right track for success (this is a complementary offering)

The NICE RPA developer support service offers the following:



On tap advice on how to achieve best practice standards



Guidance on how to maintain existing automations while adding new capabilities



A comprehensive connectivity analysis



Assistance with adapting NICE RPA to any IT or technical challenges that may arise within your organization



Get started now!

Contact your NICE sales executive to learn how you can start your developer support journey with NICE Robotic Automation.

About NICE

NICE (Nasdaq:NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 22,000 organizations in more than 150 countries, including over 80 of the Fortune 100 companies, are using NICE solutions.

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