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Documents

6-K	zk1109589.htm
	6-k
EX-99.1	exhibit_99-1.htm
	exhibit 99.1
EX-99.2	exhibit_99-2.htm
	exhibit 99.2

Module and Segment References

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER
PURSUANT TO RULE 13A-16 OR 15D-16 OF
THE SECURITIES EXCHANGE ACT OF 1934

For the month of February 2011 (Report No. 2)

Commission File Number: 0-27466

NICE-SYSTEMS LTD.

(Translation of Registrant's Name into English)

8 Hapnina Street, P.O. Box 690, Ra'anana, Israel

(Address of Principal Executive Offices)

Indicate by check mark whether the Registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulations S-T Rule 101(b)(1):

Yes No

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

Yes No

Indicate by check mark whether by furnishing the information contained in this Form 6-K, the Registrant is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No

If "Yes" is marked, indicate below the file number assigned to the Registrant in connection with Rule 12g3-2(b): 82- N/A

CONTENTS

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

- 99.1 Press Release: NICE Receives Customer Value Enhancement of the Year Award for Real-time Decisioning and Agent Guidance Solutions from Analyst Firm Frost & Sullivan, Dated February 7, 2011.
- 99.2 Press Release: NICE to Demonstrate Cost Effective 3D Mobile Location Tracking Solution at GSMA Mobile World Congress 2011, Dated February 10, 2011.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

NICE-SYSTEMS LTD.

By: /s/ Yechiam Cohen

Name: Yechiam Cohen

Title: General Counsel

Dated: March 10, 2011

EXHIBIT INDEX

- 99.1 Press Release: NICE Receives Customer Value Enhancement of the Year Award for Real-time Decisioning and Agent Guidance Solutions from Analyst Firm Frost & Sullivan, Dated February 7, 2011.
- 99.2 Press Release: NICE to Demonstrate Cost Effective 3D Mobile Location Tracking Solution at GSMA Mobile World Congress 2011, Dated February 10, 2011.

**NICE Receives Customer Value Enhancement of the Year Award for
Real-time Decisioning and Agent Guidance Solutions from Analyst Firm Frost & Sullivan**

Ra'anana, Israel, February 07, 2011 - NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced that it has received the Customer Value Enhancement of the Year Award, North America 2011 from analyst firm Frost & Sullivan. The Award is presented each year by Frost & Sullivan to the company that has demonstrated excellence in implementing strategies that proactively create value and help improve the return on investment for its customers. It is a recognition of NICE's accomplishments in Contact Center [Real-time Decisioning and Agent Guidance](#).

Keith Dawson, principal analyst at analyst firm Frost & Sullivan said, "With NICE's real-time decisioning capabilities agents no longer have to 'duck out' of an application to open a new program to find customer data, or decide whether a particular offer is right for a customer. The NICE solution facilitates the automation of those processes. With real-time guidance it also presents agents with personalized next-best-action instructions on how to handle specific issues - or opportunities - as they come up. Furthermore, the NICE approach is notably different from other Real-time Decisioning providers in that it enables a variety of information to be pushed to the agent's attention during an interaction, including details of cross-channel communications that have happened before the current call. This is a key element involved in making the agent's process through an interaction more consistent."

Dawson also noted, "This approach is the hallmark of enhanced customer value: perfecting and institutionalizing best practices. As such, NICE Systems' capabilities for real-time decision-making, and approach to the contact center real-time decisioning market earns the company the North America 2011 Frost & Sullivan Customer Value Enhancement of the Year Award."

Udi Ziv, President of the NICE Enterprise Group, said "We are pleased to be presented with this award from Frost & Sullivan, reflecting the unique value we provide our customers with our real-time solutions delivering a real-time impact on customer experience and business success."

The NICE Enterprise offering addresses the needs of customer-centric businesses with intent-based solutions that optimize Customer Dynamics. Driven by [real-time, cross-channel analytics](#), NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

About NICE Systems

NICE Systems (NASDAQ: NICE), is the worldwide leader of intent-based solutions that capture and analyze interactions and transactions, realize intent, and extract and leverage insights to deliver impact in real time. Driven by cross-channel and multi-sensor analytics, NICE solutions enable organizations to improve business performance, increase operational efficiency, prevent financial crime, ensure compliance, and enhance safety and security. NICE serves over 25,000 organizations in the enterprise and security sectors, representing a variety of sizes and industries in more than 150 countries, and including over 80 of the Fortune 100 companies. www.nice.com.

Corporate Media

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This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such forward-looking statements, including the statements by Messer Ziv, are based on the current expectations of the management of NICE-Systems Ltd. (the Company) only, and are subject to a number of risks and uncertainties that could cause the actual results or performance of the Company to differ materially from those described herein, including but not limited to the impact of the global economic environment on the Company's customer base (particularly financial services firms) and the resulting uncertainties; changes in technology and market requirements; decline in demand for the Company's products; inability to timely develop and introduce new technologies, products and applications; difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel; loss of market share; pressure on pricing resulting from competition; and inability to maintain certain marketing and distribution arrangements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission, including the Company's Annual Report on Form 20-F. The forward-looking statements contained in this press release are made as of the date of this press release, and the Company undertakes no obligation to update or revise them, except as required by law.

**NICE to Demonstrate Cost Effective 3D Mobile Location Tracking Solution at
GSMA Mobile World Congress 2011**

*NICE solution enhances security and safety by detecting mobile device location with high accuracy levels;
enables operators to comply with E-911 and E-112 standards; network optimization and location based
services*

Ra'anana, Israel, February 10, 2011 - NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced that it will be demonstrating the advanced capabilities of its 3D Mobile Location Tracking solution, which include the provision of altitude information for both rural and dense urban environments, at the upcoming GSMA Mobile World Congress, to take place in Barcelona, Spain, from February 14th- 17th, 2011, booth B70, Hall 2.1.

The need for accurate mobile location information is critical in times such as accidents, fires and criminal activities. Nearly 90% of handset are not GPS-enabled resulting in great need for a solution that can provide highly accurate location tracking information. The NICE 3D Mobile Location Tracking solution meets this need, supporting homeland security (HLS) initiatives by automatically monitoring and analyzing mobile device location, enabling law enforcement agencies and intelligence organizations to perform post-incident investigations.

It enables compliance with the US's Enhanced-911 (E-911) and the European Union's E-112 regulations, which require wireless network operators to provide the latitude and longitude of callers, in order to know to which emergency services call center to route the call, and to where to send emergency services. The solution does this by obtaining highly accurate and reliable positioning results to quickly address incidents and comply with the US's Federal Communication Commission (FCC) standards and EU guidelines. It helps national alert systems detect all mobile devices located within a given geographical area, including phones in idle mode, and automatically issue an alert in real-time. In addition, the NICE solution can be used to provide network optimization and location based services. It is software-based and requires no calibration or on-going vehicle network measurements ("drive test") to ensure the solution's reliability, which significantly reduces the cost of the deployment and ongoing operation.

NICE helps organizations achieve highly accurate and reliable 3D location positioning (X, Y and Z axes), in rural and urban environments, both indoors and outdoors, and interfaces with all cellular networks, including GSM, UMTS, CDMA and LTE to locate any cellular device.

Yossi Ofek, President of the NICE Intelligence Division, said, "The field proven NICE solution provides accurate 3D mobile location tracking capabilities. By being able to detect location with high accuracy levels and even identify the altitude of a device in dense urban environments, such as skyscrapers, government can ensure security. This capability enables service providers to ensure compliance with the latest and upcoming regulations. In addition, service providers can leverage the same technology for network optimization and location based services."

The NICE Security Offering addresses the needs of governments and enterprises with intent-based solutions for fighting crime and terror, by anticipating, managing and mitigating safety, security and operational risks. The offering enables capturing, analysis and correlation of data from multiple sensors and systems, including audio, video, radio, geo-location and web, providing a framework for fusing data silos into a single, holistic operational view. NICE Security solutions empower organizations to act effectively in real time to prevent, manage and investigate incidents, ensuring fast resolution and debriefing, and continuous security improvements. NICE Security solutions are deployed worldwide in government and law enforcement agencies, transportation systems, critical infrastructures, city centers and enterprise campuses.

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Forward-Looking Statements

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