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Documents

6-K	zk1009016.htm
	6-K
EX-99.1	exhibit_99-1.htm
	Exhibit 99.1
EX-99.2	exhibit_99-2.htm
	Exhibit 99.2
EX-99.3	exhibit_99-3.htm
	Exhibit 99.3
EX-99.4	exhibit_99-4.htm
	Exhibit 99.4
EX-99.5	exhibit_99-5.htm
	Exhibit 99.5
EX-99.6	exhibit_99-6.htm
	Exhibit 99.6
EX-99.7	exhibit_99-7.htm
	Exhibit 99.7
EX-99.8	exhibit_99-8.htm
	Exhibit 99.8

Module and Segment References

SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER
PURSUANT TO RULE 13A-16 OR 15D-16 OF
THE SECURITIES EXCHANGE ACT OF 1934

For the month of October 2010 (Report No. 1)

Commission File Number: 0-27466

NICE-SYSTEMS LTD.

(Translation of Registrant's Name into English)

8 Hapnina Street, P.O. Box 690, Ra'anana, Israel

(Address of Principal Executive Offices)

Indicate by check mark whether the Registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulations S-T Rule 101(b)(1):

Yes No

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

Yes No

Indicate by check mark whether by furnishing the information contained in this Form 6-K, the Registrant is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No

If "Yes" is marked, indicate below the file number assigned to the Registrant in connection with Rule 12g3-2(b): 82- N/A

CONTENTS

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

- 99.1 Press Release: NICE Broadens Scope of Solution for Small to Mid-size Contact Centers and Branches, Enabling Enhanced Quality Management and Risk Management, While Further Reducing TCO, Dated October 5, 2010.
- 99.2 Press Release: NICE Introduces Situation Management Solution for Electric Utilities Allowing Improved Security Operations and Compliance While Reducing Costs, Dated October 5, 2010.
- 99.3 Press Release: NICE to Showcase NICE's Open and Standards-Compliant Situation Management Solution at the PSIA Interoperability Reception at ASIS 2010, Dated October 11, 2010.
- 99.4 Press Release: NICE Introduces NiceVision Net 2.0 IP Video Surveillance Solution, Offering Easy Deployment, Low TCO and Versatility, to Support a Broad Range of Environments, Dated October 12, 2010.
- 99.5 Press Release: NICE Actimize Expands Enterprise Financial Crime Management Partnership with FIS to Include Employee Fraud Detection, Dated October 14, 2010.
- 99.6 Press Release: NICE Actimize Extends into Energy Sector, Implementing New Enterprise-wide Trading Compliance Solution at Top 5 Global Energy Firm, Dated October 19, 2010.
- 99.7 Press Release: NICE Leads EMEA Agent Performance Optimization Market, Ranks #1 in Market Share in Report by Top Industry Analyst Firm Frost & Sullivan, Dated October 21, 2010.
- 99.8 Press Release: NICE Placed in Leaders Quadrant in Leading Industry Analyst Firm's 2010 Magic Quadrant for Contact Center Workforce Optimization, Dated October 29, 2010.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

NICE-SYSTEMS LTD.

By: /s/ Yechiam Cohen

Name: Yechiam Cohen

Title: General Counsel

Dated: November 8, 2010

EXHIBIT INDEX

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**NICE Broadens Scope of Solution for Small to Mid-size Contact Centers and Branches,
Enabling Enhanced Quality Management and Risk Management, While Further Reducing TCO**

*New version of NICE Perform eXpress delivers cost efficient web-based Quality Management, along with
enterprise-grade, mission-critical total recording for compliance*

Ra'anana, Israel, October 05, 2010, NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced significant enhancements to NICE Perform eXpress, enabling small to mid-size contact centers and branches to deliver a differentiated customer experience with a new Quality Management solution that is delivered via an intuitive web client. The new version also includes "total recording" to capture all customer interactions, improved call retention and virtualization, expanded support for dozens of additional telephony environments and support for gathering call metadata that is not dependent on the Computer Telephony Integration (CTI) system. These enhancements provide small to mid-size contact centers with capabilities that enable significant improvements to service levels while enhancing regulatory compliance and further reducing total cost of ownership (TCO).

"Small and mid-size contact centers can no longer maintain a competitive edge with simple recording for compliance alone," said Aphrodite Brinsmead, analyst at analyst firm Datamonitor. "On the one hand, a growing number of them require advanced call recording capabilities to ensure compliance as stricter regulations are enforced. On the other hand, they are seeking access to the same advanced applications that bigger contact centers are using to support the organization's customer-centric goals, while still ensuring operational efficiency as a key competitive differentiator."

Simon Rees, NICE Product Manager at Dimension Data, commented, "NICE Perform eXpress has experienced tremendous success in the market since its release in mid 2009. It is easy to install and maintain, and offers a competitively low total cost of ownership – our clients have responded with much enthusiasm. NICE's continued and aggressive commitment to delivering enterprise-grade yet cost efficient solutions that are also the most relevant to small and mid-size contact centers will serve as the ideal springboard for ongoing collaborative success. Moreover, expanding NICE Perform eXpress with quality management makes for the ideal means by which our clients can further drive the quality of service they provide their customers."

"This new version of NICE Perform eXpress underscores our commitment to addressing the needs of small to mid-size contact centers. Furthermore, this latest release of our enterprise-grade solution is ideally suited for our channel partners, enabling them to grow their outreach into potential customers, and for NICE to expand its partner network," said Udi Ziv, President, Enterprise Product Group, NICE. "The new NICE Perform eXpress delivers cost efficient compliance recording with advanced quality management, providing new and advanced capabilities that are no longer the sole domain of larger contact centers."

The NICE Enterprise offering addresses the needs of customer-centric businesses with intent-based solutions that optimize Customer Dynamics. Driven by real-time, cross-channel analytics, NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

About Dimension Data

Dimension Data plc (LSE: DDT), a specialist IT services and solution provider, helps clients plan, build, support and manage their IT infrastructures. Dimension Data applies its expertise in networking, converged communications, security, data centre and storage, Microsoft and contact centre technologies, and its unique skills in consulting, integration and managed services to create customised client solutions.
www.dimensiondata.com.

About NICE Systems

NICE Systems (NASDAQ: NICE), is the worldwide leader of intent-based solutions that capture and analyze interactions and transactions, realize intent, and extract and leverage insights to deliver impact in real time. Driven by cross-channel and multi-sensor analytics, NICE solutions enable organizations to improve business performance, increase operational efficiency, prevent financial crime, ensure compliance, and enhance safety and security. NICE serves over 25,000 organizations in the enterprise and security sectors, representing a variety of sizes and industries in more than 150 countries, and including over 80 of the Fortune 100 companies.
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Forward-Looking Statements

This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such forward-looking statements, including the statements by Messr Ziv, are based on the current expectations of the management of NICE-Systems Ltd. (the Company) only, and are subject to a number of risks and uncertainties that could cause the actual results or performance of the Company to differ materially from those described herein, including but not limited to the impact of the global economic environment on the Company's customer base (particularly financial services firms) and the resulting uncertainties; changes in technology and market requirements; decline in demand for the Company's products; inability to timely develop and introduce new technologies, products and applications; difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel; loss of market share; pressure on pricing resulting from competition; and inability to maintain certain marketing and distribution arrangements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission, including the Company's Annual Report on Form 20-F. The forward-looking statements contained in this press release are made as of the date of this press release, and the Company undertakes no obligation to update or revise them, except as required by law.

NICE Introduces Situation Management Solution for Electric Utilities Allowing Improved Security Operations and Compliance While Reducing Costs

Offering based on NICE Situator's open situation management platform, enables cost efficient compliance with NERC CIP, the North American Electric Reliability Council's regulations on protecting critical infrastructure

Ra'anana, Israel, October 06, 2010, NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today introduced NICE Situator for Electric Utilities. The new offering, based on the NICE open platform situation management solution, helps electric utilities meet the critical challenges of improving compliance, particularly with respect to NERC CIP, increasing the effectiveness of their security operations, and reducing operational costs. The new NICE solution includes pre-built content based on industry specific best practices. NICE also offers unique professional services for optimizing the utility's situation management capabilities and overall security operations by identifying risk and developing policies and procedures and "Concept of Operation." The new NICE Situator solution for Electric Utilities will be demonstrated at ASIS International, October 12-15, in Dallas, Texas, NICE booth #3836.

One of the main challenges being faced by electric utilities in the United States today is ensuring effective security operations that can handle incidents in real time, with limited resources across hundreds of sites that are often equipped with thousands of monitored sensors and multiple disparate security and safety systems, including video, access control, perimeter intruder detection systems, audio recording and fire alarms. Being able to identify a threat or a problem in real time and to handle it effectively and efficiently is crucial. In addition, performing continuous reporting after the fact is tedious and time consuming. Ensuring that policies and procedures are being followed uniformly across the utility's operations with limited budgets and manpower is extremely difficult.

Another challenge being faced by North American utilities in the US, Canada and Mexico is ensuring full compliance with The NERC CIP reliability standards for ensuring the physical security of critical cyber assets that control or effect the reliability of bulk electric systems. Non-compliance can result in fines as high as \$1 million per day per violation, based on incident severity and a number of risk factors.

Mike Dunn, founder of GMD Security Consulting Services LLC and former Manager of Security at American Electric Power said, "With heightened security threats, reduced budgets, and ever-increasing compliance pressures, electric utilities today are faced with great challenges. Firms that implement a situation management solution which helps them consolidate 24/7 monitoring of disparate existing security systems, prescribe immediate response to event alarms, and automate documentation of response for future audit purposes, are best positioned to ensure an effective and efficient security operation, whether dealing with access violations, visitor management, outage management, systems maintenance/testing, or policy reviews."

NICE Situator enables efficient end-to-end handling of the incident's full life cycle, by automatically triggering alerts, providing security personnel real-time guidance on required and optimal procedures, and enabling them later to retrieve the incident log along with all the supporting information for a complete and comprehensive report which includes when and where the alert had occurred, the relevant video and audio files, screen recordings, and logs from multiple third-party security systems.

“We are excited to launch NICE Situator for Electric Utilities, and enable these firms to ensure an effective and efficient security operation, while achieving full compliance with the stringent requirements of NERC CIP,” said Israel Livnat, President, NICE Security Group. “We worked closely with industry experts to tailor the NICE solution to the specific needs of this market, providing a solution with procedures, forms, and business rules that are based on best practices as well as our extensive experience in deploying diverse compliance solutions for organizations across a broad variety of vertical industries all over the world. The complete package of unique capabilities, advanced technology and domain expertise makes NICE Situator the premier choice for electric utilities.”

The NICE Security offering addresses the needs of governments and enterprises with intent-based solutions for fighting crime and terror, by anticipating, managing and mitigating safety, security and operational risks. The offering enables capture, analysis and correlation of data from multiple sensors and systems, including audio, video, radio, geo-location and web, providing a framework for fusing data silos into a single, holistic operational view. NICE Security solutions empower organizations to act effectively in real time to prevent, manage and investigate incidents, ensuring fast resolution and debriefing, and continuous security improvements. NICE Security solutions are deployed worldwide in transportation systems, critical infrastructures, city centers and enterprise campuses.

About NICE Systems

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NICE to Showcase NICE's Open and Standards-Compliant Situation Management Solution at the PSIA Interoperability Reception at ASIS 2010

NICE Situators application of PSIA specifications demonstrates how broad interoperability with multiple third party security systems enables flexible, seamless and cost efficient situation management

Ra'anana, Israel, October 11, 2010 - NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced that the Physical Security Interoperability Alliance (PSIA), a global consortium of physical security providers focused on promoting the interoperability of IP-enabled devices, will be highlighting the benefits of an open situation management solution through the implementation of its specifications in NICE Situators, NICE's open situation management solution. NICE Situators will be highlighted for its broad interoperability in a demonstration that will include integration with Hikvision's CCTV cameras and recording systems. Hikvision Digital Technology Co., Ltd. is a leading supplier of digital video surveillance products with headquarters in China. NICE Situators will be demonstrated at NICE's booth, #3836, and at the PSIA Interoperability Reception on Wednesday, Oct. 13 from 4 p.m. to 6 p.m. in Room A122 at ASIS, October 12th-15th, in Dallas, Texas.

The implementation of PSIA specifications in NICE Situators enables third party IP video surveillance products such as NVRs, DVRs and cameras to be automatically recognized as PSIA-enabled cameras and stream video according to the open standard specification. The openness and standards compliance of NICE Situators enables security personnel to choose the best and most relevant components to address their needs in a flexible and cost efficient manner.

David Bunzel, Executive Director PSIA, commented, "PSIA's objective to develop standards relevant to networked physical security technology is being fully supported by NICE's extensive commitment to IP system interoperability. We are pleased to partner with NICE on demonstrating PSIA specifications in action at ASIS 2010, and to enable users to view the benefits of the implementation of our specifications in NICE's open situation management solution."

NICE Situators is a situation management software platform that addresses the security operations needs of transportation systems – airports, seaports and mass transit, critical infrastructure, utilities, enterprise campuses and city centers. It enables automatic situation planning, response and analysis in real time, as well as thorough post-incident reviews and investigations. NICE Situators already has over 150 gateways to different security and safety systems, including video surveillance, communication devices, access control, intrusion sensors, fire and safety, geo-location, building management, web feeds, and data bases.

"NICE is committed to supporting PSIA's objective of achieving industry-wide interoperability standards," said Israel Livnat, President, NICE Security Group. "NICE is proud to showcase an open, standards-based system, and our intention is to continue to lead the interoperability trend within the physical security eco-system. It is NICE's policy to continue actively pursuing industry standardization, and continue providing the market with open solutions that allow for flexibility and freedom of choice in the meantime."

The NICE Security Offering addresses the needs of governments and enterprises with intent-based solutions for fighting crime and terror, by anticipating, managing and mitigating safety, security and operational risks. The offering enables capturing, analysis and correlation of data from multiple sensors and systems, including audio, video, radio, geo-location and web, providing a framework for fusing data silos into a single, holistic operational view. NICE Security solutions empower organizations to act effectively in real time to prevent, manage and investigate incidents, ensuring fast resolution and debriefing, and continuous security improvements. NICE Security solutions are deployed worldwide in transportation systems, critical infrastructures, city centers and enterprise campuses.

The Physical Security Interoperability Alliance is a global consortium of more than 75 physical security manufacturers and systems integrators focused on promoting interoperability of IP-enabled security devices across all segments of the security industry. Participating companies include Arecont Vision, ASSA ABLOY, Cisco Systems, GE Security, Genetec, Hikvision, Honeywell, IBM, IQinVision, Kastle Systems, March Networks, Milestone Systems, NICE Systems, ObjectVideo, OnSSI, Pelco, Stanley Security, Texas Instruments, Tyco International, Verint and Vidsys.

PSIA's objective is to develop standards relevant to networked physical security technology. Under the direction of its Board of Directors, PSIA promotes and develops open standards relevant to networked physical security technology across all segments including video surveillance, access control, video analytics, storage and recording devices, and software.

PSIA supports license-free standards and specifications, which are vetted in an open and collaborative manner to the industry as a whole. There are currently five active working groups: IP Video, Video Analytics, Recording and Content Management, Area Control and Systems. The organization reviewed and ratified its IP Media Device specification in March 2008 and since then, more than 1,700 companies have registered for the specification.

About NICE Systems

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NICE Introduces NiceVision Net 2.0 IP Video Surveillance Solution, Offering Easy Deployment, Low TCO and Versatility, to Support a Broad Range of Environments

New version builds on NICE's industry-leading core IP video technology and expertise to offer tiered solution packages and unique system integrator tools, and a future-ready, hybrid Smart Video Recording platform

Ra'anana, Israel, October 12, 2010 - NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced the launch of NiceVision Net 2.0. NiceVision Net 2.0 is a next-generation, enterprise-class, open-platform IP video surveillance solution that provides versatility and low total cost of ownership (TCO), through a three-tiered offering designed to meet the needs of a broad range of security operations. NiceVision Net 2.0 is being introduced today in NICE's booth #3836 at the 2010 ASIS International 56th Annual Seminar and Exhibits taking place at the Dallas (TX) Convention Center. NiceVision Net 2.0 is offered globally through NICE's extensive network of partners and systems integrators.

NiceVision Net 2.0 offers bundled solution packages that leverage NICE's industry-leading core IP video technology and expertise, along with partner-friendly sales and deployment tools, to deliver enterprise-level capabilities, versatility, and low total cost of ownership, in a future-ready, hybrid Smart Video Recording platform.

"In order to better compete and win business across a wide range of security markets, today's system integrators are looking for hybrid video solutions that combine advanced capabilities with low total cost of ownership, while offering a smooth migration to IP," said Bill Bozeman, CEO of the PSA Security Network, the world's largest electronic security cooperative representing systems integrators. "NiceVision Net offers all of this, along with tiered packaging and specialized support tools that make it easier for integrators to design, quote, sell, deploy, and upgrade customer systems. It's a real game changer."

Members of the PSA Security Network specialize in the design, installation, integration, and maintenance of access control, video surveillance, intrusion detection, fire, and life safety systems, and account for over \$1.7 billion annually in security, fire, and life safety installations.

Key benefits of NiceVision Net 2.0 include:

Versatility: A true entry-to-enterprise solution, NiceVision Net 2.0 offers three-tiered solution packages (eXpress, Professional and Enterprise) and versatility to support different types of video surveillance projects, including: analog, IP or hybrid environments; software only or turnkey; and small clusters to large centralized architectures.

Investment protection: All NiceVision Net 2.0 bundles are IT-grade and based on the same core enterprise-class technology, so security operations can start small and upgrade/scale as they grow, through simple license upgrades. Edge device agnostic and analytics-ready, NiceVision Net 2.0's hybrid Smart Video Recorder (SVR) empowers security operations with high-end value-added security solutions, such as analytics, and supports both analog and IP cameras, so organizations can migrate to IP at their own pace while making the most of legacy investments.

Cost effectiveness: The combination of NiceVision Net 2.0's hybrid SVR, unmatched channel/server ratio, space-saving design, high internal storage capacity of up to 22 terabytes, and easy installation mean low total cost of ownership for end users.

Partner-friendliness: Tiered packaging/licensing – complemented by NiceVision Net's solution designer, software deployment and distribution tools – make it easy for integrators to design, quote, sell, deploy, and upgrade video surveillance solutions.

IT-friendliness: An open, standards-based solution, NiceVision Net 2.0 is built for high reliability and availability, and conforms with today's stringent information security standards. NiceVision Net 2.0 works with virtually any commercially available server and storage devices, and is simple to install, scale, upgrade and maintain. NiceVision Net 2.0 offers the advanced features of an enterprise-level video solution in a compact turnkey platform, and is also available as a software kit.

“Security conscious organizations come in all shapes, sizes and environments,” said Israel Livnat, President, Security Group, NICE Systems. “Whether analog, IP or hybrid video environments; small or large; centralized or distributed – all can benefit from NiceVision Net’s enterprise-class capabilities, versatility, low TCO and future-proof design. Additionally, NiceVision Net 2.0’s tiered solution approach and integrator support tools open the door for integrators to win more business and streamline their customer deployments.”

The NICE Security offering, which includes NiceVision Net, addresses the needs of governments and enterprises with intent-based solutions for fighting crime and terror, by anticipating, managing and mitigating safety, security and operational risks. The offering enables capture, analysis and correlation of data from multiple sensors and systems, including audio, video, radio, geo-location and web, providing a framework for fusing data silos into a single, holistic operational view. NICE Security solutions empower organizations to act effectively in real time to prevent, manage and investigate incidents, ensuring fast resolution and debriefing, and continuous security improvements. NICE Security solutions are deployed worldwide in transportation systems, critical infrastructures, city centers and enterprise campuses.

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**NICE Actimize Expands Enterprise Financial Crime Management Partnership with FIS
to Include Employee Fraud Detection**

*One of the industry's largest service providers integrating the Actimize Employee Fraud solution within core
processing systems to enable quick rollout to expansive customer base*

NEW YORK – October 14, 2010 – NICE Actimize, a NICE Systems (NASDAQ:NICE) company and the largest and broadest provider of a single financial crime, risk and compliance software platform for the financial services industry, today announced that it has expanded its partnership with FIS (NYSE:FIS) to also provide employee fraud detection capabilities. FIS will augment its enterprise financial crime solutions by integrating the Actimize Employee Fraud solution within its core processing systems and across its expansive customer base. This adds to the companies' existing partnership with respect to enterprise financial crime management.

The joint offering from FIS and NICE Actimize enables financial institutions to integrate enterprise financial crime services to create a single financial crime integration hub, including with other third-party fraud management solutions. Once integrated, institutions can apply advanced analytics and business-rule processing to optimally leverage internal resources and control costs, as well as minimize losses and risk exposure.

"NICE Actimize and FIS are successfully deploying solutions to help banks in their efforts to detect and prevent financial crime," said Kay Nichols, executive vice president, FIS. "Banks are under immense pressure and they consistently turn to their processors for help. We have more than 8,500 financial institutions relying on FIS fraud and risk services across checking, credit, debit and item processing. With our expanding partnership with NICE Actimize, we are prepared to offer customers the next generation of financial crime protection."

Banks of all sizes are being confronted with new types of fraud and other financial crime activities on a daily basis, and regulator interest in insider threats is at an all time high. In the past, fraud criminals typically specialized in a single channel (e.g., credit card fraud, online banking fraud), but now high loss fraud events increasingly incorporate multiple channels from both inside and outside the bank. The Actimize enterprise-wide fraud suite enables fraud protection across a variety of channels, including cards, remote banking (online, mobile phone, phone), deposit, electronic payments and more. Additionally, NICE Actimize's solutions help with the monitoring of many types of potentially suspicious employee behavior by providing alerts and aiding investigators in follow-up research and reporting.

“FIS is one of the largest and most trusted service providers to the financial services industry,” said Yaron Hertz, vice president of business development at NICE Actimize. “Our existing relationship with FIS has been very successful and we are very happy to expand our strategic business partnership, to include employee fraud detection. FIS has broad reach across the financial services industry and through this partnership NICE Actimize can more quickly and effectively reach smaller and mid-sized firms than if we were to approach the market directly.”

NICE Actimize, a NICE Systems company, is the world’s largest and broadest financial crime, risk and compliance solutions provider. The company provides real-time and cross-channel fraud prevention, anti-money laundering, enterprise investigations, risk management and trading surveillance solutions built upon a single flexible software platform. Implemented by the majority of the world’s largest financial institutions, including all of the top 10 banks, the company’s solutions enable clients to mitigate financial crime risk, improve compliance, and reduce operational costs. www.actimize.com.

About FIS

FIS (NYSE: FIS) ranks among the largest global providers of banking and payments technologies. With a 45-year history deeply rooted in the financial services sector, FIS has expanded substantially to serve more than 14,000 organizations in the financial services, healthcare, government and retail industries in over 100 countries. Headquartered in Jacksonville, Fla., FIS employs more than 30,000 people worldwide and holds leadership positions in payment processing, core banking solutions and risk-management services in multiple markets and geographies. FIS is a member of Standard & Poor’s 500® Index and consistently holds a leading ranking in the annual FinTech 100 list. For more information about FIS, visit <http://www.fisglobal.com>.

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Forward-Looking Statements

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NICE Actimize Extends into Energy Sector, Implementing New Enterprise-wide Trading Compliance Solution at Top 5 Global Energy Firm

Leveraging its market leadership in trading surveillance, NICE Actimize implements multi-million dollar deal to monitor global energy trading activities for regulatory compliance

NEW YORK – October 19, 2010 – NICE Actimize, a NICE Systems (NASDAQ:NICE) company and the largest and broadest provider of a single financial crime, risk and compliance software platform for the financial services industry, today announced that a top 5 global energy firm is implementing the Actimize Energy Trading Surveillance solution. The firm will use the solution to monitor its worldwide trading activities in an effort to meet its compliance oversight obligations across all the energy markets in which it participates, including oil, natural gas, liquid natural gas, power and more. Being a recognized industry leader in securities trading surveillance and compliance technology, this important energy trading engagement demonstrates the company's strategy to expand into the energy sector. This success extends NICE's existing presence in this market with its industry leading compliance recording solution which is deployed at many of the world's leading trading floors including this institution.

NICE Actimize solutions are currently used by many of the world's largest investment banks and brokerages. Penetration into the energy trading surveillance market leverages the company's proven leadership in the risk and trading compliance market. Energy markets are undergoing significant changes, and recent industry research done by NICE Actimize shows that organizations are challenged to meet various energy trading compliance requirements. As scrutiny and enforcement increases across the energy trading industry, technology is being used to help energy firms of all kinds comply with existing and emerging regulatory standards set forth by organizations such as the U.S. Commodity Futures Trading Commission (CFTC), Federal Energy Regulatory Commission (FERC), and Federal Trade Commission (FTC). The Actimize Energy Trading Surveillance solution is designed to support firms' long-term strategic objectives by providing the flexibility needed to grow and adapt the solution over time, as regulatory requirements evolve.

The Actimize Energy Trading Surveillance solution allows energy trading firms to monitor physical, as well as over-the-counter, trades in real-time by easily mapping to existing data structures. Sophisticated analytical models detect compliance matters such as manipulative trading activities, allocation and reporting irregularities and affiliate trading conflicts. Further, the solution's comprehensive case management, query and reporting capabilities facilitate effective compliance operations and oversight capabilities, allowing organizations to demonstrate an adequate system of supervision across the enterprise.

“The selection of our Energy Trading Surveillance solution by this leading global firm reaffirms our position as an industry leader in regulatory compliance solutions,” said Amir Orad, president and chief executive officer of NICE Actimize. “The current regulatory scrutiny faced by the securities and commodity markets presents a unique opportunity for NICE Actimize to leverage our existing leadership in the financial services market—providing surveillance technology to the top institutions and developing new products that support the energy and commodities trading industry’s evolving compliance needs.”

For a recent study conducted on the current state of compliance within the energy trading industry, go to: <http://actimize.com/energytradingreport>

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**NICE Leads EMEA Agent Performance Optimization Market, Ranks #1 in Market Share
in Report by Top Industry Analyst Firm Frost & Sullivan**

New 2010 report shows NICE's continued market share leadership in both market segments: quality management, which includes contact center analytics, and workforce management

Ra'anana, Israel, October 21, 2010 - NICE Systems (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced that NICE received the Frost & Sullivan 2010 EMEA Market Share Leadership Award in Contact Center Agent Performance Optimization (APO). NICE came in at the #1 position in the analyst firm's 2010 report on the EMEA APO Market, which is defined by Frost & Sullivan as comprising the key segments of quality management (QM), which includes contact center analytics, and workforce management (WFM). According to the report, in QM NICE leads with a 42% share. In WFM NICE leads the market with a 30% share. The findings of the report are based on full-year 2009 performance.

Frost & Sullivan Best Practices Awards identify companies, products, processes, and executives that have achieved world-class performances. NICE was selected for the 2010 EMEA Market Share Leadership Award based on the company's achievements in the following areas: expanding its addressable market both through an expanded product footprint and through a broader geographical reach; expansion in SMB markets across EMEA; deep push into analytics with a solution approach which addresses specific business problems that arise in the contact center; and driving growth of workforce management.

Keith Dawson, principal analyst at Frost & Sullivan said, "NICE's continued strong position as the leader in the APO market is due to its consistent record of technological innovation and its ability to demonstrate how important workforce optimization tools are for running more efficient and effective contact centers. NICE has fashioned its workforce optimization tools into a suite that offers significant business value to end users. The quality monitoring and workforce management components are very effective in helping contact centers establish better processes for customer interactions."

The report by Frost & Sullivan notes NICE's solutions for optimizing Customer Dynamics, thus making a significant and positive impact on the performance of agents, the contact center, and the enterprise. It also notes the high business value NICE's cross-channel Interaction Analytics for providing contact centers a holistic view of the customer's experience, and for understanding what kinds of channels work best for particular types of customers or issues.

The report also remarks on how the NICE IEX Workforce Management (WFM) solution uses patented algorithms for forecast accuracy, and has a multi-skill simulation approach that stands out in the market. The NICE IEX WFM multi-site capabilities are also noted for being unique and for having been designed from the beginning to handle highly complex scheduling environments.

Dawson continued, "NICE has been particularly effective at integrating workforce management software into its mix. In EMEA, where WFM is relatively under-used compared to the North American market, NICE has helped articulate to the market the strong business case for using automation to better allocate labor resources."

"We are pleased about the results of the new Frost & Sullivan report. These results further validate our clear market leadership," said Shlomi Cohen, President of NICE EMEA. "Our #1 position reflects the strategic value-add we bring our customers in EMEA, and worldwide. We are proud to provide business-focused solutions that help improve QM practices for increased customer satisfaction, more effective WFM processes for a more efficient operation, and cross-channel analytics for enhanced business insights. We are also delighted to provide the value of our market leading contact center offering to back office operations with our new Back Office Suite, which combines NICE WFM with real-time guidance and automation for increased operational efficiency and effectiveness."

The NICE Enterprise offering addresses the needs of customer-centric businesses with intent-based solutions that optimize Customer Dynamics. Driven by real-time, cross-channel analytics, NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

About Frost & Sullivan

Frost & Sullivan, the Growth Partnership Company, enables clients to accelerate growth and achieve best-in-class positions in growth, innovation and leadership. The company's Growth Partnership Service provides the CEO and the CEO's Growth Team with disciplined research and best-practice models to drive the generation, evaluation, and implementation of powerful growth strategies. Frost & Sullivan leverages over 45 years of experience in partnering with Global 1000 companies, emerging businesses and the investment community from 40 offices on six continents. To join our Growth Partnership, please visit <http://www.frost.com>.

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NICE Placed in Leaders Quadrant in Leading Industry Analyst Firm's 2010 Magic Quadrant for Contact Center Workforce Optimization

Evaluation based on completeness of vision and ability to execute

Ra'anana, Israel, October 29, 2010, NICE Systems Ltd. (NASDAQ: NICE), the worldwide leader of intent-based solutions that extract insight to impact business performance, reduce financial risk and ensure safety and security, today announced that it has been positioned by Gartner, Inc. in the Leaders Quadrant of the October 2010 "Magic Quadrant for Workforce Optimization" report.¹ Gartner defines Leaders as companies that "provide functionally broad and deep WFO software solutions that can be deployed and supported globally. These solutions are suitable for all sizes and complexities of enterprises, and have broad industry coverage. Revenue is strong, and new references are readily available."

The Gartner report states that "Interest in contact center workforce optimization (WFO) is increasing as organizations are drawn to the associated value proposition." Furthermore, "the ability for a WFO solution to improve operational efficiency and at the same time drive interaction effectiveness is a key "win win" for contact centers under pressure to deliver a positive customer experience and potentially increase revenues, without relaxing efficiency goals."

As defined by Gartner, "contact center WFO combines technologies from several previously siloed functional domains to provide incremental business value. Key functional domains include Workforce Management (WFM, call recording and Quality Management (QM), coaching and e-learning, performance management, and interaction analytics."

The report evaluated NICE for "completeness of vision," which is based in part on market understanding and innovation. NICE was also evaluated for its "ability to execute," based in part on the product and service functionality and customer experience. Furthermore, Gartner's evaluation placed additional emphasis "on the degree of integration and workflow across the product/service functional domains," which was "essential for inclusion within the quadrant."

Benny Einhorn, Chief Marketing Officer at NICE, said, "We are pleased to be acknowledged as a Leader. We believe that this is a testament to the unique value add we provide organizations in extracting intent from customer interactions, deriving key business insights, and delivering a powerful impact on performance. Furthermore, we see this as a validation of our strategy to provide packaged business solutions that address specific, key issues such as customer loyalty and retention. It is also a reflection of NICE's extensive understanding of our customers' needs, as we continue to deliver a broad offering. This includes high-end solutions as well as enterprise-grade products for the SMB market, a variety of deployment options including on-premise and hosted. It also includes advanced capabilities such as real-time performance optimization, while delivering the benefits of the latest technologies such as cloud computing."

About The Magic Quadrant

The Magic Quadrant is copyrighted 2010 by Gartner, Inc. and is reused with permission. The Magic Quadrant is a graphical representation of a marketplace at and for a specific time period. It depicts Gartner's analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the Magic Quadrant, and does not advise technology users to select only those vendors placed in the "Leaders" quadrant. The Magic Quadrant is intended solely as a research tool, and is not meant to be a specific guide to action. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

The NICE Enterprise offering addresses the needs of customer-centric businesses with intent-based solutions that optimize Customer Dynamics. Driven by real-time, cross-channel analytics, NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

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¹ Gartner "Magic Quadrant for Contact Center Workforce Optimization, 2010 by Jim Davies, October 27, 2010.

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