



Mobile Terms of Use

An inContact SMS offering allows subscribers to receive messaging related to Customer interactions as a transactional offering where consumers can text a question and receive an answer in return.

The inContact short code 38464 will be used as an opt-in to receive a response from an agent upon sending a question or feedback and will not be used for any subscription. Should a subscriber no longer want to receive a response please send the word **STOP** to the short code 38464. Subscribers in need of assistance should send the keyword **HELP** to the short code 38464.

An inContact SMS offering is provided without charge, outside of the standard text messaging and data rates for text messages sent and received from their handset according to the terms and conditions in their wireless calling plan (only Message and Data Rates May Apply). The Messaging Service may be subject to fees and charges imposed by your wireless service provider under your mobile plan. Text messaging and wireless service are not available in all areas.

Supported Carriers: Verizon Wireless, AT&T, Sprint, T-Mobile, Cellular One Dobson, Unicel, Cincinnati Bell, U.S. Cellular ®, Nextel, Boost, ALLTEL, and Virgin Mobile

For any questions or concerns, please e-mail support@incontact.com or call 1-800-826-8028.

To view our privacy policy, please visit www.incontact.com/privacy-policy.

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