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## EDGAR Submission Header Summary

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Submission Contact	Yaron Kleiner
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### Documents

6-K	zk1110759.htm
	6-K
EX-99.1	exhibit_99-1.htm
	Exhibit 99.1
EX-99.2	exhibit_99-2.htm
	Exhibit 99.2
EX-99.3	exhibit_99-3.htm
	Exhibit 99.3
EX-99.4	exhibit_99-4.htm
	Exhibit 99.4

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### Module and Segment References

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**SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, D.C. 20549

**FORM 6-K**

REPORT OF FOREIGN PRIVATE ISSUER  
PURSUANT TO RULE 13A-16 OR 15D-16 OF  
THE SECURITIES EXCHANGE ACT OF 1934

For the month of December 2011 (Report No. 2)

Commission File Number: 0-27466

**NICE-SYSTEMS LTD.**

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(Translation of Registrant's Name into English)

8 Hapnina Street, P.O. Box 690, Ra'anana, Israel

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(Address of Principal Executive Offices)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F  Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1): \_\_\_\_

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7): \_\_\_\_

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## CONTENTS

This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

- 99.1 Press Release: NICE Placed in Leaders Quadrant in Leading Industry Analyst Firm's 2011 Magic Quadrant for Contact Center Workforce Optimization, Dated November 7, 2011
- 99.2 Press Release: NICE Selected by US Outsourcer C3 for Improving Interaction Management and Enabling Real-time Payment Card Industry, PCI Compliance, Dated November 14, 2011
- 99.3 Press Release: NICE Leads Best Practices Development for Situation Management and Video Surveillance in Strategic European Security Consortium SECUR-ED, Dated November 23, 2011
- 99.4 Press Release: DAB Bank AG Upgrades NICE Environment with NICE Interaction Management to Enhance Compliance Capabilities, Dated November 28, 2011

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

### NICE-SYSTEMS LTD.

By: /s/ Yechiam Cohen

Name: Yechiam Cohen

Title: General Counsel

Dated: December 12, 2011

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**EXHIBIT INDEX**

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**NICE Placed in Leaders Quadrant in Leading Industry Analyst  
Firm's 2011 Magic Quadrant for Contact Center Workforce Optimization**

*NICE in a leadership position based on its completeness of vision and ability to execute*

**Ra'anana, Israel, November 07, 2011, NICE (NASDAQ: NICE)**, today announced that it has been positioned by Gartner, Inc. in the Leaders Quadrant of the October 2011 "Magic Quadrant for Contact Center Workforce Optimization" (WFO) report, as based on completeness of vision and ability to execute.<sup>1</sup>

"Being placed in a leadership position and being recognized for our vision and ability to execute is particularly significant. We believe it reflects NICE's understanding and ability to deliver superior solutions to address our customers' ever-changing needs," said Benny Einhorn, Chief Marketing Officer at NICE. "We also believe this is a testament to the unique value we bring to organizations for enhancing the customer experience and increasing revenues through the many customer interaction channels, including contact center, web, social media, mobile, and branches."

Gartner defines Leaders as companies that "provide functionally broad and deep Workforce Optimization software solutions that can be deployed and supported globally. These solutions are suitable for all sizes and complexities of enterprises, and have broad industry coverage. Revenue is strong, and new references are readily available."

The report recognized NICE for its "ability to execute," based on customer experience, product/service, i.e. the depth and breadth of each WFO-related function, ability to ensure viability, market responsiveness, and track record, among other criteria. NICE was also recognized for "completeness of vision," which is based on market understanding and offering strategy, among other criteria. As part of the product/service assessment, Gartner's evaluation placed additional emphasis "on the degree of integration and workflow across the product/service functional domains," which was "essential for inclusion within the Magic Quadrant."

The NICE workforce optimization offering is unique in including tailored business solutions that enable organizations to address strategic issues such as enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. Furthermore, with the recent acquisition of Fizzback, NICE also now enables organizations to operationalize the Voice of the Customer both across the enterprise and in contact center. Correlating real-time and direct customer feedback to specific interactions or transactions helps improve performance enterprise-wide as well as quality management processes.

NICE's Enterprise Offering enables organizations to impact every customer interaction with targeted solutions for enhancing the customer experience, increasing service-to-sales revenue, streamlining operational efficiency, and complying to policies and regulations. Driven by real-time, cross-channel analytics – including speech analytics, text analytics, feedback analytics, web, and social media analytics – and coupled with real-time decisioning and guidance, NICE Enterprise solutions are implemented by contact centers of all sizes, branch networks, retail stores, trading floors, and back office operations.

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<sup>1</sup> Gartner "Magic Quadrant for Contact Center Workforce Optimization, 2011 by Jim Davies, October 27, 2011.

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**About The Magic Quadrant**

All statements in this report attributable to Gartner represent NICE's interpretation of data, research opinion or viewpoints published as part of a syndicated subscription service by Gartner, Inc., and have not been reviewed by Gartner. Each Gartner publication speaks as of its original publication date (and not as of the date of this announcement). The opinions expressed in Gartner publications are not representations of fact, and are subject to change without notice.

**About NICE**

NICE (NASDAQ: NICE) is the worldwide leader of intent-based solutions that capture and analyze interactions and transactions, realize intent, and extract and leverage insights to deliver impact in real time. Driven by cross-channel and multi-sensor analytics, NICE solutions enable organizations to improve business performance, increase operational efficiency, prevent financial crime, ensure compliance, and enhance safety and security. NICE serves over 25,000 organizations in the enterprise and security sectors, representing a variety of sizes and industries in more than 150 countries, and including over 80 of the Fortune 100 companies. [www.nice.com](http://www.nice.com).

**Corporate Media Contact**

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**Forward-Looking Statements**

*This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such forward-looking statements, including the statements by Messer Einhorn, are based on the current expectations of the management of NICE-Systems Ltd. (the Company) only, and are subject to a number of risks and uncertainties that could cause the actual results or performance of the Company to differ materially from those described herein, including but not limited to the impact of the global economic environment on the Company's customer base (particularly financial services firms) and the resulting uncertainties; changes in technology and market requirements; decline in demand for the Company's products; inability to timely develop and introduce new technologies, products and applications; difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel; loss of market share; pressure on pricing resulting from competition; and inability to maintain certain marketing and distribution arrangements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission, including the Company's Annual Report on Form 20-F. The forward-looking statements contained in this press release are made as of the date of this press release, and the Company undertakes no obligation to update or revise them, except as required by law.*

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**NICE Selected by US Outsourcer C3 for Improving Interaction Management and  
Enabling Real-time Payment Card Industry, PCI Compliance**

*C3 replaces competitive system with latest version of NICE solution for its scalability and  
lower TCO*

**Ra'anana, Israel, November 14, 2011 - NICE Systems Ltd. (NASDAQ: NICE)**, today announced that C3/CustomerContactChannels (C3), a global provider of customer management solutions, is enhancing its recording and quality management systems with NICE Interaction Management and NICE Quality Management, recording and quality management solutions of the NICE SmartCenter Workforce Optimization suite.

C3/CustomerContactChannels, a global provider of customer management and business processing services, offers solutions for a variety of industries, including the healthcare, telecommunications, travel, and finance sectors. C3 partners with companies throughout the Americas, Europe and Asia, implementing customer management solutions and providing new and unique technologies. In the face of recent global economic conditions, C3 continues to earn new business and expand its operations. The flexibility and scalability of the NICE solution for supporting C3's continued expansion are among the reasons for its selection.

Rick Ferry, C3's President and COO said, "We selected NICE as more than a technology solution provider. We view NICE as a partner in helping us differentiate ourselves from our competition, as we strive to help our clients provide the highest level of service to their customers. The NICE solution will provide us performance, security and cost benefits. On the performance level, its scalability for virtualized environments will enable us to lower the hardware resources required as well as reduce overall Total Cost of Ownership (TCO). NICE will also enable us to help our clients protect their customers' privacy with advanced real-time capabilities that ensure compliance with the Payment Card Industry Data Security Standard (PCI-DSS)."

NICE Interaction Management was also selected for its enterprise readiness, with easy (click-and-go) deployment, rapid implementation; and integrated out-of-the-box system monitoring and reporting. It will enable C3 with multi-tenancy capabilities, easy configuration and ongoing management, and advanced virtualization for higher scalability.

Yochai Rozenblat, President and CEO of NICE Americas, said, "We are pleased to add C3 to the NICE customer base. The company is quickly growing and the latest release of NICE Interaction Management provides the agility and scalability that suits C3's needs. We're confident that our solutions can grow with C3, supporting a multitude of contact center environments."

**About C3**

C3/CustomerContactChannels is a global provider of BPO services unlike any other in the market today. Services include Sales, Service, Performance Optimization, Reputation Management and complete customer interaction management via traditional, web, and emerging communication channels. C3 positively engages and promotes our clients' brands with every contact we make with their customers. With a global team that is thousands of employees strong, the company is headquartered in Plantation, FL. More information can be found at [www.c3connect.com](http://www.c3connect.com).

**The NICE Enterprise** offering addresses the needs of customer-centric businesses with intent-based solutions. Driven by real-time, cross-channel analytics, NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

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**About NICE Systems**

NICE Systems (NASDAQ: NICE), is the worldwide leader of intent-based solutions that capture and analyze interactions and transactions, realize intent, and extract and leverage insights to deliver impact in real time. Driven by cross-channel and multi-sensor analytics, NICE solutions enable organizations to improve business performance, increase operational efficiency, prevent financial crime, ensure compliance, and enhance safety and security. NICE serves over 25,000 organizations in the enterprise and security sectors, representing a variety of sizes and industries in more than 150 countries, and including over 80 of the Fortune 100 companies. [www.nice.com](http://www.nice.com).

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To read the press release on NICE.com click [here](#).

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**NICE Leads Best Practices Development for Situation  
Management and Video Surveillance in Strategic European  
Security Consortium SECUR-ED**

*NICE participates in consortium, contributing its vision and experience with other  
partners and transport operator leaders on developing best practices for  
enhancing transportation security*

**Ra'anana, Israel, November 23, 2011 - NICE Systems Ltd. (NASDAQ: NICE)**, today announced that it is a member of the Secured Urban Transportation – European Demonstration (SECUR-ED) consortium. The SECUR-ED consortium is comprised of 39 members, which include all the major stakeholders from across Europe.

Based on the best practices that are being developed together with the project partners, SECUR-ED will integrate a consistent, interoperable set of technologies and processes, covering critical aspects of transport security. The result will be the proposal of new standards for mass transit, and creation of solutions and process that can be implemented in urban transport systems in cities across Europe and improve response, prevention and preparedness.

SECUR-ED's rationale is to create a pan-European improvement in mass transportation security which promotes the entire public transport sector in order to better serve the needs of European citizens. SECUR-ED develops packaged modular solutions that are validated through local demonstrations. These demonstrations will serve as the product pilots that will run in Madrid, Paris, Milan and Berlin. These solutions are aimed to be transferable onto transport systems in the medium and large sized cities of Europe. SECUR-ED aims to promote the entire public transport sector as a whole, in order to better serve the needs of European citizens.

Yaron Tchwelli, President of the NICE Security Group and Executive Vice President of Business Operations said, "NICE is very pleased to have many elements of our Public Transport solution as part of this consortium. The extensive experience that NICE brings to the consortium, will help provide best practices on how to integrate various technologies, processes and people management, to effectively counter security and safety risks. We are proud to be a part of this important and prestigious consortium. As a leading vendor in our category it is a privilege to be part of this important and prestigious consortium."

The NICE Security Offering addresses the needs of governments and enterprises with intent-based solutions for fighting crime and terror, by anticipating, managing and mitigating safety, security and operational risks. The offering enables capturing, analysis and correlation of data from multiple sensors and systems, including audio, video, radio, geo-location and web, providing a framework for fusing data silos into a single, holistic operational view. NICE Security solutions empower organizations to act effectively in real time to prevent, manage and investigate incidents, ensuring fast resolution and debriefing, and continuous security improvements. NICE Security solutions are deployed worldwide in transportation systems, critical infrastructures, city centers and enterprise campuses.

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**DAB Bank AG Upgrades NICE Environment with NICE Interaction Management to Enhance Compliance Capabilities**

*Capabilities displayed with German bank demonstrate NICE's leadership in the area of compliance*

**Ra'anana, Israel, November 28, 2011 - NICE (NASDAQ: NICE)**, today announced that DAB Bank AG, a German direct bank specializing in securities-related services, has completed deployment of the latest release of NICE Interaction Management, upgrading its existing implementation of the NICE solutions for workforce management and compliance recording.

DAB will benefit from this upgrade with newly introduced capabilities in NICE Interactions Management, including enhanced compliance and risk management and increased enterprise readiness. As new compliance and risk management needs have arisen for the company, they are now able to retain interactions for up to 10 years. Furthermore, NICE Interaction Management supports complex virtualization requirements and has VMWare Ready™ status to support DAB's specific virtual environment needs. It features an advanced and easy deployment facility which enabled a 'click and go' software upgrade that took less than eight hours to complete with no data loss.

Stephan Jauch, Manager IT Operations, at DAB Bank AG said, "We decided to upgrade our existing NICE implementation to provide us with a robust and highly reliable call recording solution that will help us improve our compliance adherence. Based on the benefits we have experienced for many years with NICE, we believe that the new capabilities in NICE Interaction Management will help us achieve these goals. After completing implementation and starting production, we have found the solution to be a very reliable system that is supported by a highly dedicated and professional team."

"With the new version of NICE Interaction Management for our virtualized environment, we are confident that we can adhere to external regulatory and internal compliance requirements. The solution will enable us to keep all needed interactions for extremely long periods of time. NICE is unique in providing such an advanced and smart retention mechanism that requires no quality assurance," added NAME.

Ad Ketelaars, President of NICE EMEA, said, "We are pleased to provide the solutions to enhance DAB's compliance recording needs. The selection of the latest capabilities of NICE Interaction Management reflects the importance and relevance of the solution's new capabilities for ensuring compliance, as well as support for new contact center architectures, increased enterprise readiness, and enhanced scalability with high availability. The combination of these capabilities makes NICE a natural choice for Europe's leading organizations who face increased competition and regulation and at the same time want to improve operational efficiency and compliance while decreasing costs."

The NICE Enterprise offering addresses the needs of customer-centric businesses with intent-based solutions that optimize. Driven by real-time, cross-channel analytics, NICE provides solutions for increasing revenue, enhancing customer experience, improving regulatory compliance, and optimizing contact center and back office operations. NICE Enterprise solutions are implemented by contact centers of all sizes, branches, trading floors and back offices.

**About DAB bank**

DAB bank is a direct bank specializing in securities-related services. It operates in Germany and -- through its subsidiary direktanlage.at -- also in Austria. It offers a wide range of products and services targeted to investors, traders and asset managers. As of June 30, 2011, the DAB bank Group administered a total of 621,128 securities accounts comprising customer assets of EUR27.08 billion. Headquartered in Munich, DAB bank was founded in 1994 as Germany's first discount broker. For more information visit [www.dab-bank.de](http://www.dab-bank.de)

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