

SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER  
PURSUANT TO RULE 13A-16 OR 15D-16 OF  
THE SECURITIES EXCHANGE ACT OF 1934

For the month of October 2009 (Report No. 2)

Commission File Number: 0-27466

NICE-SYSTEMS LTD.

(Translation of Registrant's Name into English)

8 Hapnina Street, P.O. Box 690, Ra'anana, Israel

(Address of Principal Executive Offices)

Indicate by check mark whether the Registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F  Form 40-F

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulations S-T Rule 101(b)(1):

Yes  No

Indicate by check mark if the Registrant is submitting this Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

Yes  No

Indicate by check mark whether by furnishing the information contained in this Form 6-K, the Registrant is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes  No

If "Yes" is marked, indicate below the file number assigned to the Registrant in connection with Rule 12g3-2(b):  
82- N/A

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This Report on Form 6-K of NICE consists of the following documents, which are attached hereto and incorporated by reference herein:

- 99.1 Press Release: Banco Espírito Santo Selects & Deploys Actimize, a NICE Systems Company, Brokerage Compliance Market Abuse Solution, Dated October 7, 2009.
- 99.2 Press Release: Actimize Receives "Strong Positive", Highest Rating Available, in Leading Analyst Firm's Enterprise Fraud Management MarketScope, Dated October 8, 2009.
- 99.3 Press Release: Beijing Metro, in its Largest Video Safety and Security Project Ever, Expands Implementation of NICE IP Video Solution with Support for Content Analytics, Dated October 12, 2009.
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- 99.5 Press Release: NICE Placed in Leaders Quadrant in Leading Industry Analyst Firm's 2009 Magic Quadrant for Contact Center Workforce Optimization, Dated October 23, 2009.
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## **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

### **NICE-SYSTEMS LTD.**

By: /s/ Yechiam Cohen

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Name: Yechiam Cohen

Title: General Counsel

Dated: November 9, 2009

## EXHIBIT INDEX

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## **Banco Espírito Santo Selects & Deploys Actimize, a NICE Systems Company, Brokerage Compliance Market Abuse Solution**

### ***Actimize expands into Portugal, with Large Local Bank Leading the Way in Tackling Market Abuse and Insider Dealing***

**NEW YORK & LONDON – October 7, 2009** - Actimize, the largest and broadest provider of transactional risk management software for the financial services industry and a NICE Systems (NASDAQ:NICE) company, today announced that Banco Espírito Santo, listed on the Euronext 100 index, is leading the way in the Portuguese financial market by deploying Actimize's Brokerage Compliance Market Abuse solution to identify and report suspicious transactions. The first phase of the programme has been deployed and is expected to go live in the fourth quarter of this year.

Banco Espírito Santo, one of Portugal's leading banks, is implementing a best of breed market abuse solution to help it comply with the Market Abuse Directive. The bank, which trades on both the Portuguese Euronext Lisbon and Spanish Bolsas y Mercados Españoles (BME) exchanges, monitors market events in both regions.

"Actimize is the clear market leader in this field with a set of proven technologies and solutions and we are confident that deploying Actimize solutions will help us further strengthen our reputation in the industry and reaffirm client confidence in our high ethical and business standards", said João Martins Pereira, head of group compliance at Banco Espírito Santo.

Actimize's Market Abuse solution has set the standard in Europe, enabling large to mid-sized businesses to increase their insight into suspicious behaviour and improve risk and compliance performance. The solution, used by many top global financial services organisations, helps firms comply with regulatory requirements from the Financial Services Authority, Autoriteit Financiële Markten (AFM), Autorité des Marchés Financiers (AMF), Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin), **Comissão do Mercado de Valores Mobiliários (CMVM)**, La **Comisión Nacional del Mercado de Valores (CNMV)**, and other European regulators by monitoring and detecting suspicious transactions and automatically distributing alerts directly to relevant users within an intuitive case management workflow environment. The system uses several analytical methods to assign priority scores to alerts, thus improving the efficiency of regulators, trading managers and compliance staff. Actimize solutions are all built on a single technological platform, which provides lower total cost of ownership (TCO) as compared to siloed solutions and gives firms the flexibility to incrementally add new solutions over time.

"Banco Espírito Santo's selection of Actimize places it within an elite group of financial institutions using the latest generation of technology to combat Market Abuse and Employee Conflicts of Interest," said Bruno Piers de Raveschoot, Vice President - Europe of Actimize. "In the current economic climate, banks are encouraged to remain vigilant and work closely with the regulators to reinforce regulation and maintain market confidence.

Our solutions assist trading managers and compliance staff to achieve these goals while improving their efficiency by monitoring across a variety of market instruments and providing accurate, scored alerts within a highly flexibility investigative environment with built in workflow and logic.”

### **About Banco Espírito Santo**

Banco Espírito Santo is one of Portugal’s leading banks with more than 700 branches over 9000 staff and a vast experience of dealing with international clients. The Group's principal activities are retail banking, private banking and asset management, corporate banking and investment banking in Portugal. The Group complements its domestic activity with international business focused in Spain, Angola and Brazil.

### **About Actimize**

Mitigating transactional risk across enterprise silos, Actimize is a leading provider of software solutions for anti-money laundering, brokerage compliance and fraud prevention. Built on a patented, scalable and extensible analytics platform, Actimize solutions enable financial institutions to increase their insight into real-time customer behaviour and improve risk and compliance performance. Actimize technology processes billions of transactions a day for many of the world’s top banks and brokerages. Actimize, a NICE Systems company, has offices in New York, Israel, London and Tokyo. For more information, go to [www.actimize.com](http://www.actimize.com).

### **About NICE Systems**

NICE Systems (NASDAQ: NICE) is the leading provider of Insight from Interactions™ solutions and value-added services, powered by the convergence of advanced analytics of unstructured multimedia content and transactional data – from telephony, web, email, radio, video, and other data sources. NICE’s solutions address the needs of the enterprise and security markets, enabling organizations to operate in an insightful and proactive manner, and take immediate action to improve business and operational performance and ensure safety and security. NICE has over 24,000 customers in more than 135 countries, including over 85 of the Fortune 100 companies. More information is available at <http://www.nice.com>.

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**Actimize Receives “Strong Positive”, Highest Rating Available, in Leading Analyst Firm’s Enterprise Fraud Management MarketScope**

***“Products are Ranked First and Foremost on their Ability to Support a Comprehensive Array of Fraud Management Functions”***

**NEW YORK – October 8, 2009** – Actimize, a NICE Systems (NASDAQ:NICE) company and the largest and broadest financial crime, compliance and risk management solutions provider to the financial services industry today announced that it received a rating of “Strong Positive”, the highest rating available, in Gartner’s report entitled “MarketScope for Enterprise Fraud Management”<sup>1</sup>, issued September 3, 2009.

Gartner defined the Strong Positive rating for enterprise fraud management (EFM) as, “The vendor shows a strong balance of forward-thinking technological development and competitive dominance in the market. High name recognition combines with business-relevant solutions to sell the technology more effectively than other market players. Strong Positive vendors are defining and refining the market by their actions, and are forcing other vendors to conform. In this market, a Strong Positive vendor is seen as enabling EFM at the customer or other user-defined entity level across products, channels and accounts, while also providing a wide range of point solutions that are channel and product specific. Strong Positive vendors provide a path to deal with existing and new threats, and fraud attacks against the enterprise, and take the lead in integrating point fraud detection solutions already in the enterprise. It is difficult to achieve this ranking because of the relative immaturity of this market and the fact that the vendor products haven’t yet had time to mature to support very complex and diffuse environments.”

“Actimize is committed to continue leading the fraud management and financial crime market with focused and comprehensive anti fraud solutions built on an enterprise platform that enables key capabilities such as real-time prevention, effective investigations and cross-channel profiling,” said Amir Orad EVP and CMO at Actimize. “We are proud to provide solutions to all of the top-10 global banks and the majority of the largest banks worldwide. In my opinion, Gartner’s ranking of Actimize as ‘strong positive’ and our recent acquisition of Fortent (previously known as Searchspace) reaffirms our #1 position in our industry.”

“Enterprise fraud management saves users money by enabling operational efficiencies and by stopping losses from cross-channel, cross-account and/or cross-product fraud schemes” said Avivah Litan, vice president and distinguished analyst at Gartner, in the MarketScope report. “With the economic downturn, the desire to save resources and cut costs has been strong. Users should select vendors with products that support their tactical fraud prevention objectives.”

The report says that “until now, most enterprises using fraud detection have been using point or siloed solutions” and that “this has resulted in fragmented fraud prevention systems and redundant fraud-related operations.” The report estimates that the EFM market will grow approximately 10%-15% in 2009 and 15%-20% in 2010, “mainly because large global financial institutions are investing heavily in EFM technology against a backdrop of increasingly frequent and sophisticated fraud attacks, and also due to a desire to consolidate fraud prevention and financial crime efforts across the enterprise.” It anticipates even faster growth in 2010 “as financial institutions in different [emerging market] countries begin investing in EFM.”

The full Gartner report is available, compliments of Actimize at [www.actimize.com/gartner\\_EFM\\_marketscope](http://www.actimize.com/gartner_EFM_marketscope)

### **About the MarketScope**

The MarketScope is copyrighted September 3, 2009 by Gartner, Inc. and is reused with permission. The MarketScope is an evaluation of a marketplace at and for a specific time period. It depicts Gartner's analysis of how certain vendors measure against criteria for that marketplace, as defined by Gartner. Gartner does not endorse any vendor, product or service depicted in the MarketScope, and does not advise technology users to select only those vendors with the highest rating. Gartner disclaims all warranties, express or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

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## Beijing Metro, in its Largest Video Safety and Security Project Ever, Expands Implementation of NICE IP Video Solution with Support for Content Analytics

*New Implementation to support advanced capabilities such as intrusion detection, baggage detection, and crowd control for the protection of passengers and the Metro's transit rail assets*

**Ra'anana, Israel, October 12, 2009 - NICE Systems Ltd. (NASDAQ: NICE)**, a leading global provider of advanced solutions that enable organizations to extract insight from interactions to drive performance, today announced that it has been selected by Beijing Metro in China to provide NICE's IP video solution, with support for content analytics at certain project locales, to enhance safety and security at the 24 stations of its Line 15 route. The IP-based NICE solution was selected following successful deployment of 6 of the other Metro lines. NICE's business partner for the project is Beijing JingShiDa Machinery and Equipment Research Institute. This is a milestone project both for Beijing Metro and NICE, in that it is the Metro's largest video security project ever.

Line 15 of the Beijing Metro is a rapid transit rail line currently under construction in the city of Beijing. The subway line is planned to run 40 kilometers, with 24 stations, across northern Beijing from Xiyuan in Haidan District in the west, which is the location for the famous Summer Palace, which has the largest royal park in China, is designated Key Cultural Royal Protection Site, and is a main tourist attraction, through to Hedong in the Shunyi District in the east.

The NICE IP video security solution will be deployed to protect commuters at each of the line's 24 stations, which will be connected to a security system that consists of over 2,600 channels, thus constituting Beijing Metro's biggest video security project ever. The scalable IP-based video solution will provide Beijing Metro Line 15 with seamless surveillance, to help protect the railway including its tracks and stations and passengers. NICE will provide support for advanced capabilities, such as identifying unattended luggage, detecting unauthorized entry into secured areas, and counting the number of people across multiple entries/exits. By providing real-time alerts, security personnel will be able to verify the security of the physical infrastructure and to prevent accidents resulting in enhanced passenger safety and better asset protection.

"Following the success and proven reliability in the six projects we already have running with Beijing Metro, we are very happy to have been selected once again for this important milestone project," said Doron Ben-Sira, President APAC. "Being selected for this project reflects NICE's expanding footprint in the Asia's security market, and our expertise in providing advanced solutions for enhancing the safety and security of mass transit systems worldwide."

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*This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such statements are based on the current expectations of the management of NICE Systems Ltd. (the Company) only, and are subject to a number of risk factors and uncertainties, including but not limited to changes in technology and market requirements, decline in demand for the Company's products, inability to timely develop and introduce new technologies, products and applications, difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel, loss of market share, pressure on pricing resulting from competition, and inability to maintain certain marketing and distribution arrangements, which could cause the actual results or performance of the Company to differ materially from those described therein. We undertake no obligation to update these forward-looking statements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission.*

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## NICE's First Annual Benchmark of Contact Center Business and Technology Trends Highlights Top Investment Priorities: Improving Customer Satisfaction and Efficiency

*Research findings also show dramatic growth in customer interaction volumes; significant trends emerge in VoIP, speech analytics, multi-channel support, and workforce optimization*

Ra'anana, Israel, October 14, 2009, NICE Systems Ltd. (NASDAQ: NICE), the global provider of advanced solutions that enable organizations to extract Insight from Interactions to drive performance, today announced the results of its first annual Benchmark of contact center business and technology trends. The comprehensive global research focuses on growth expectations, technology investment priorities, operational tactics and strategies, and market trends and initiatives. The research results were published in a white paper entitled, "Preparing for the Upturn: Research on Contact Center Operational and Investment Practices." The Benchmark was commissioned by NICE Systems and conducted by Ventana Research, an independent third-party firm.

The Benchmark aims to assist contact center business and technology professionals in better assessing their own plans and strategies in light of the overall industry. Key research findings include:

- **Customer satisfaction, operational efficiency, and compliance are top operational priorities:** companies are focused on increasing customer satisfaction and reducing operating costs. For financial services companies, regulatory compliance was a key priority, along with increasing customer satisfaction.
- **Growth in contact center interactions:** 44% of respondents expect increases in customer interactions, both in phone interactions and as driven by the availability and maturation of alternate communication channels, such as instant and text messaging and web self-service. Growth in customer interactions is also attributed to the economic turmoil; for example, in the financial industry, many more customers are calling to receive information about their finances, voice their personal financial concerns, and to refinance their mortgage.
- **Speech analytics deployments to grow by 182%:** Respondents foresee planned speech analytics deployments growing by 182% by 2011 from first half 2009. Interviewees noted that speech analytics presents an opportunity for obtaining valuable insights on key business issues from a readily available and historically overlooked information source—call recordings.
- **Over 50% of infrastructures to be VoIP-based by 2010:** As a technology that helps reduce operating costs, VoIP was noted as a high investment priority, with 70% of respondents indicating that they plan to have more than half of their infrastructure VoIP-based by 2010. Furthermore, large multi-site enterprises are centralizing their contact center operations, made possible by advancements in VoIP-enabled solutions, and as a result are prioritizing investment in VoIP.
- **Workforce Optimization investment growth greater than CRM:** Agent workforce optimization and performance management systems also ranked high, significantly outpacing expected growth in CRM investments.
- **Staffing levels to remain steady, growth in home-based agents:** 81% of respondents expected staffing levels to remain steady or increase slightly, with 37% anticipating an increase in home-based agents

Charles Born, corporate vice president of marketing at NICE Systems stated, "We are excited to launch NICE's first annual Benchmark of the contact center market. What we found with this first research is that although businesses are paying attention to costs, they are being careful to ensure that customer satisfaction does not suffer. Forward thinking companies are positioning themselves for quick performance improvements by planning investments in technologies that help promote customer satisfaction, including speech analytics, better utilization of cross-channel information, and smart-agent desktops."

Mark Smith, CEO of Ventana Research commented, "The importance of contact center interactions across multiple communication channels continues to be at the center of business strategies to optimize operational outcomes from customer relationships. Though the global economic climate has created challenges for contact centers, the need to operate more efficiently and ensure the optimal customer experience continues to be a top priority as it is directly linked to customer profitability."

For your free copy of NICE's white paper "Preparing for the Upturn: Research on Contact Center Operational and Investment Practices," go to: [www.nice.com/benchmark](http://www.nice.com/benchmark).

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### **About the Research Methodology**

A total of 370 responses are included in the survey results. Respondents represent a varied sampling of contact center sizes and industries including Service Providers, Financial Services, Manufacturing, Telecommunications and Government and commenced in the first half of 2009. The majority of those surveyed were from North America (74%) with EMEA, APAC and South America regions also represented via a statistically valid sample. In addition to the formal survey, in-depth qualitative interviews were conducted with senior level business and IT personnel from forty contact center organizations.

### **About Ventana Research**

Ventana Research is the leading research and advisory services firm focused on the intersection of people, processes, information and technology to enable breakthrough performance. By providing expert insight and detailed guidance, Ventana Research helps clients operate their companies more efficiently and effectively. To learn how Ventana Research workshops, assessments and advisory services can impact your bottom line, visit [www.ventanaresearch.com](http://www.ventanaresearch.com).

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## **NICE Placed in Leaders Quadrant in Leading Industry Analyst Firm's 2009 Magic Quadrant for Contact Center Workforce Optimization**

*Evaluation based on ability to execute and completeness of vision*

**Ra'anana, Israel, October 23, 2009, NICE Systems Ltd. (NASDAQ: NICE)**, the global provider of advanced solutions that enable organizations to extract Insight from Interactions to drive performance, today announced that it has been positioned by Gartner, Inc. in the Leaders Quadrant of the October 2009 "Magic Quadrant for Workforce Optimization (WFO)" report.<sup>1</sup> Gartner defines Leaders as those companies that "provide functionally broad and deep WFO software solutions that can be deployed and supported globally. The solutions are suitable for all sizes and complexities of enterprises and have broad industry coverage. Revenue is strong, and new references are readily available."

Contact center workforce optimization (WFO) can have a significant impact on customer experience and operational efficiency. According to Gartner, "By YE09, 30% of large organizations will adopt an integrated strategy for WFO to achieve the associated increases in operational efficiency and customer satisfaction."

The Gartner report states that "Increased organizational awareness surrounding the value proposition associated with WFO, combined with an expanding set of viable vendors, is fueling market adoption." Gartner notes, "We estimate that more than 500 contact centers are deploying integrated WFO solutions globally (up from 350 last year) and that revenue from the combined functional domains exceeded \$1 billion worldwide in 2008, and is fairing well in the current recession, due to the impact it can have on the customer experience and operational efficiency."

As defined by Gartner, an integrated WFO solution "enables information, insights, workflow, and core contact center functions to be melded so that they complement and align with the business' high level strategy." The report outlines "the key functional domains" of WFO as "Workforce Management (WFM) and strategic planning, call recording and quality management (QM), coaching and e-learning, performance management, surveying, and interaction analytics," which includes speech analytics. As companies are turning their attention to analytics, "performance management and speech analytics in particular "should not be viewed as luxury "add ons"" but as embedded parts of a fully functional solution, given "the insight they provide."

The report evaluated NICE for "completeness of vision" and "ability to execute", which is based in part on the product, service, and the customer experience.

NICE SmartCenter, NICE's WFO suite of business applications for contact center and enterprise customers includes unique analytics-driven business solutions for addressing specific key business challenges such as first call resolution, average handle time, churn, and customer satisfaction. The NICE business solutions integrate recording, QM, WFM, interaction analytics and more into end-to-end, out-of-the-box solutions that improve operational efficiency, compliance with regulations, sales and marketing effectiveness, and the overall customer experience.

Charles Born, Vice President of Global Marketing at NICE, said, "Today, more than ever, we see contact center and enterprise decision makers looking for a business solution that leverages the WFO functional domains to solve pressing business issues. NICE SmartCenter is an innovative solution that is helping companies maintain and nurture their customer assets, as well as control costs. We are pleased to be acknowledged as a Leader, which we believe is for our unique ability to deliver timely, relevant, and accurate business insights from customer interactions, allowing thousands of organizations worldwide to achieve their strategic and operational goals."

### **About The Magic Quadrant**

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*This press release contains forward-looking statements as that term is defined in the Private Securities Litigation Reform Act of 1995. Such statements are based on the current expectations of the management of NICE Systems Ltd. (the Company) only, and are subject to a number of risk factors and uncertainties, including but not limited to changes in technology and market requirements, decline in demand for the Company's products, inability to timely develop and introduce new technologies, products and applications, difficulties or delays in absorbing and integrating acquired operations, products, technologies and personnel, loss of market share, pressure on pricing resulting from competition, and inability to maintain certain marketing and distribution arrangements, which could cause the actual results or performance of the Company to differ materially from those described therein. We undertake no obligation to update these forward-looking statements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission.*

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**Major US Telco Selects NICE's Workforce Management Solution for Improved Operational Efficiency; Deal Worth Over \$5 Million, Further Solidifies Company's Leadership in Communications Market**

*Telco to replace competing systems with NICE SmartCenter's IEX TotalView Workforce Management, for implementation in a multi-site multi-skilled environment with over 100 new sites and over 20,000 agents*

**Ra'anana, Israel, October 27, 2009 - NICE Systems Ltd. (NASDAQ: NICE)**, a leading global provider of advanced solutions that enable organizations to extract Insight from Interactions to drive performance, today announced that it has solidified its leadership in the communications market with a major win at a top US communications service provider. The service provider intends to expand its NICE environment and has selected IEX TotalView Workforce Management from NICE to improve its operational efficiency. The NICE solution was chosen for the unique breadth of its offering, which enables the scheduling of tens of thousands of agents working in a complex, multi-skilled and multi-site environment.

IEX TotalView Workforce management will simplify scheduling of agents and increase efficiency by ensuring that the right agents are working at the right times. It will also improve the telecommunication provider's forecasting processes, as well as adherence, vacation planning, shift bidding, and other agent-related processes. As a result, the provider's contact center managers will be able to operate the contact center business in a more effective manner.

Debbie May, President of the IEX Workforce Management Group at NICE commented, "We are very excited about being selected for a project of this scale. This is a testament to our record of excellent service and to our leading role in providing the telecommunications industry the premier workforce management solution with market leading functionality and quantifiable business and operational benefits."

**About NICE Systems**

NICE Systems (NASDAQ: NICE) is the leading provider of Insight from Interactions solutions and value-added services, powered by advanced analytics of unstructured multimedia content – from telephony, web, radio and video communications. NICE's solutions address the needs of the enterprise and security markets, enabling organizations to operate in an insightful and proactive manner, and take immediate action to improve business and operational performance and ensure safety and security. NICE has over 24,000 customers in more than 150 countries, including more than 85 of the Fortune 100 companies. More information is available at <http://www.nice.com>.

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*operations, products, technologies and personnel, loss of market share, pressure on pricing resulting from competition, and inability to maintain certain marketing and distribution arrangements, which could cause the actual results or performance of the Company to differ materially from those described therein. We undertake no obligation to update these forward-looking statements. For a more detailed description of the risk factors and uncertainties affecting the company, refer to the Company's reports filed from time to time with the Securities and Exchange Commission.*